**Shahmir Khan**

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**PROFESSIONAL SUMMARY**

Looking for a career at Alura Workforce Solutions as an IT Help Desk Specialist. A solutions-oriented IT student with a passion for aligning security architecture plans and security processes.

**SKILLS**

**Skills:** IT Project Management | Networking Fundamentals | Interpersonal Communication | Cybersecurity Compliance | Client Support | Microsoft Office | Linux | Python | SQL | Incident Response | SIEM | AWS Project Experience | Vulnerability Assessment | Firewall Configuration | Cross-Team Communication | Windows Operating Systems | VMWare

**EDUCATION**

**California State Polytechnic University, Pomona                                                             Pomona, CA**

*Bachelor of Science: Computer Information Systems,                                             Graduation: May 2023*

*Information Security and Forensics Emphasis*

* GPA: 3.5/4.0

**Google Cybersecurity Professional Certificate** *October 2023 - December 2023*

**WORK EXPERIENCE**

**Amazon Chino, CA**

*Technician Associate March 2021 - Present*

Handling logistics operations for the Chino fulfillment center location, responsibilities include:

* Maximized productivity by keeping detailed records of daily progress and identifying and rectifying areas for improvement.
* Inspected incoming/outgoing shipments to verify and prevent errors.
* Streamline documentation and records accurately and up to date with the latest data to prevent errors in processing or delivery.

**PROJECTS**

**Vulnerability Management Project Pomona, CA,** *June, 2023*

* Set up a secure Azure network with an OpenVAS Vulnerability Management Scanner VM.
* Developed a vulnerable Windows 10 VM, featuring outdated software and disabled security controls.
* Remediated identified vulnerabilities, verified successful remediation through subsequent scans.

**Information Technology Committee: IT Strategy Research                Pomona, CA,** *April, 2022*

* Collectively leveraged IT Strategy to assist an engineering firm.
* Translated the business needs of clients into enterprise solutions to apply knowledge in information systems.

**LEADERSHIP EXPERIENCE**

**Hivestorm San Antonio, TX**

*Cal Poly Pomona Team Lead                                                                       September 2021 - October 2021*

* Collaborated in the Hivestorm cyber defense competition to secure Windows and Linux-based virtual instances, remove malware, solve configurations, and disable vulnerable services within a SOC environment.